

GREAT PLAINS INTERAGENCY DISPATCH CENTER

STANDARD OPERATING GUIDE # 39

TITLE: Miscellaneous Response Incidents

EFFECTIVE DATE: June 1, 2016

DATE UPDATED: October 2018

INTENT: To define the process used for various incidents such as; Traffic Accidents, Search and Rescue, Vehicle Fires, Structure Fires, FS Law Enforcement and Hazmat Incidents

PROCEDURE: To eliminate the need for multiple SOG's, we have attached a two page description of procedures that should be followed for incidents listed above.

1. Traffic Accidents

If you are notified of a Traffic Accident take the following action:

- 1.1. Start an incident in WildCad
- 1.2. Get all pertinent information; are there injuries, how many victims, extent of injuries, ground or air ambulance needed, how many and make of cars involved, do they need traffic control?
- 1.3. Call the County Emergency Dispatch Center for that area
- 1.4. Get ETA's on County resources and relay them to the on scene personal
- 1.5. Track resources on scene until they are released
- 1.6. Close out incident

*If there is a medical incident refer to the GPC MEDICAL folder at each desk and notify Floor Operations (FLOPS).

*We do not give medical advice out over the radio or phone.

2. Search and Rescue

All Search and Rescue operations are the responsibility of the County with jurisdiction; we do however assist as needed with resources on a limited basis.

- 2.1. If you receive information of a Search and Rescue take the following action:

- 2.2. Requests for Search and Rescues normally come from the County dispatch centers; either to GPC or directly to the unit they are requesting. We may or may not know about the request.
- 2.3. If we are informed of the request, start an incident in WildCad and track resources as normal. If the incident entails working outside of normal working hours ensure through center management there is a pay code to charge too.

*If there is a medical incident refer to the GPC MEDICAL folder at each desk and notify Floor Operations (FLOPS).

3. Vehicle Fires

We respond to reported vehicle fires that are on or threatening our lands for the purpose of protecting the Natural resources and not to contain/control the vehicle fire. We take action as needed if the fire spreads from the vehicle on to Federal lands while the suppression of the vehicle is the responsibility of the County Fire Department with responsibility.

- 3.1. If you receive information of a vehicle fire take the following action:
- 3.2. Start a WildCad incident and follow dispatch response level, track as normal
- 3.3. Advise the County of what you're sending to the incident and ask them to update you if it spreads to the Wildland.

4. Structure Fires

We respond to reported structure fires that are on or threatening our lands for the purpose of protecting the Natural resources and not to contain/control the structure fire. We take action as needed if the fire spreads from the structure on to Federal lands while the suppression of the structure is the responsibility of the County Fire Department with responsibility.

- 4.1. If you receive information of a structure fire take the following action:
- 4.2. Start a WildCad incident and follow dispatch response level.
- 4.3. Advise the County of what you're sending to the incident and ask them to update you if it spreads to the Wildland.

5. FS Law Enforcement

Great Plains is not responsible for dispatching the FS Law Enforcement nor do we track them. In the event of a human caused or suspicious fire on the forest, we text/email them through the WildCad System.

- 5.1. If you need to send a text email to our FS Law enforcement Officers that the following actions:
- 5.2. Use the text/email function in WildCad, in the TO box click on the down arrow, select FS LEO. In the USE box click on the down arrow, select HUMAN CAUSE FIRE ON FS. In the box below type the district it is thought to be on and a general geographic location i.e. Steamboat Rock.
- 5.3. An LEO should give GPC a call to get further information.

6. Hazmat Incidents

ALL hazmat incidents should go through the counties.

- 6.1. If you receive information of a hazmat incident take the following action:
- 6.2. Start a WildCad incident, under type select hazmat.
- 6.3. Advise the reporting party to remain a safe distance but try to obtain as much information as possible about the material involved. Even if suspicious action should be taken.
- 6.4. Advise the County of the location, all information received from the reporting party and reporting parties contact information
- 6.5. There are no hazmat coordinators available per agencies, however for the Black Hills National Forest, Ralph Adam, would be the contact.
- 6.6. Maintain contact with the reporting party until county resources are on scene and local resources close out the incident.